How to add a Guest User to M365

Last Modified on 23/01/2025 1:37 pm GMT

Guide Introduction:

• This guide will take you through how to invite an External Guest into your M365 tenant for secure communication and file sharing.

Steps:

Logging in to the Azure Portal:

- 1. Open a Web Browser
- 2. Navigate to https://portal.azure.com
- 3. Log in with your M365 Account details
- 4. Select the Option for "Microsoft Entra ID"
 - Note: You may need to search for this in the top search bar if this is your first time accessing this portal.
- 5. This will log you into the Required Portal for inviting a guest.

Invite the Guest User

- 1. Click "Users" on the left side under "Manage"
- 2. Within the Users section, Click "New User > Invite External User"
- 3. Enter the Email address of the Guest User in the Email Field.
- 4. Enter a Display name for the user
 - To Easily identify the account usually it is best to give first name, or full name, and the company the invited guest is from.
- 5. Ensure that the option for Send Invite it ticked.
- 6. Click Next and fill out any properties required ensuring that the user type remains as Guest.
- 7. No assignments should be required.
- 8. Complete the Guest user creation and this will generate a pending guest in your M365.
- 9. Once the Guest has accepted the invitation that is emailed to them they will be an active guest user.

Additional Information:

- Guest user accounts are used in Business to Business collaboration (B2B) within M365 and allow for a more secure, and named, way of sharing files or communication channels between M365 tenants.
- Guest access controls also allow for great control on what data is shared and what can be done with said shared data.
- If you cannot invite a guest user you may not have the required permissions to do so, there may be additional controls on this in your business so may need to be carried out by a "Guest Admin" or a ticket can be raised to allocate permissions or complete the guest invite process.